Prototype User Survey

**This survey is anonymous, and the data contained upon completion of this survey will be recorded and used to create a report that will be added to a final year Project Technical Report. Do you agree and consent to your completed survey being used for this purpose?**

|  |  |
| --- | --- |
| * **Yes** | **X** |
| * **No** |  |

1. **What was your first impression when you entered the website?**

Website looks appealing to the eye, theme suits the idea of the website and curtain is a good idea, formatting is off on the site

1. **Did you use a computer or a mobile device to access our website?**

Computer

1. **On a rating scale from 1 to 10; Was our website easy to navigate?**

Website was easy to navigate, although if you log in and select the home button it logs you back out

1. **On a rating scale from 1 to 10; how did you like the design our website?**

8

1. **On a rating scale from 1 to 10; how would you rate the functionality of the application?**

7

1. **On a rating scale from 1 to 10; Is it clear how screen elements (e.g., error messages, buttons, menus) work?**

4

1. **On a rating scale from 1 to 10; From first opening the website to fully completing a transaction, how reasonable do you feel the time it took was?**

8

1. **Did you experience any error messages whilst using the website?**

Yes PHP errors did appear which are confusing to an end user

1. **Did you experience any problems with Functionality or Design whilst using the website?**

Yes the formatting of the order page was not clear the image was static and only covered ¼ of the page

1. **Is our pricing clear to you?**

Yes very clear

1. **On a rating scale from 1 to 10; How secure do you feel the website is?**

9 PayPal is a secure website

1. **What other products (or features) would you like us to offer on this website?**

An option to pay by cash would suit some people, potentially pay for cinema tickets through the app in the future